

FIG. 1

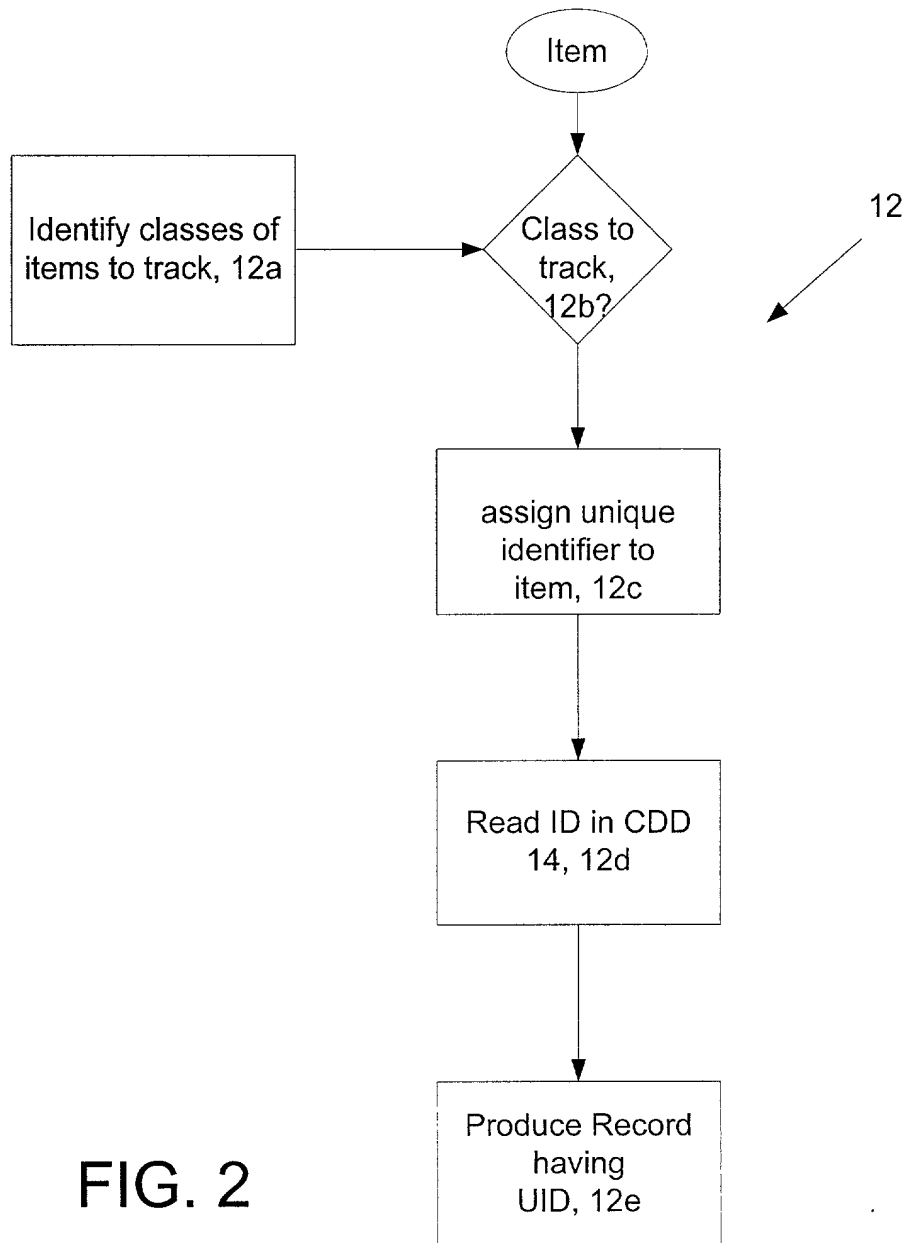


FIG. 2

|     |          |           |           |       |          |              |            |          |        |        |       |
|-----|----------|-----------|-----------|-------|----------|--------------|------------|----------|--------|--------|-------|
| UID | customer | technical | warehouse | sales | location | manufacturer | life cycle | warranty | status | repair | ..... |
|-----|----------|-----------|-----------|-------|----------|--------------|------------|----------|--------|--------|-------|

FIG. 3

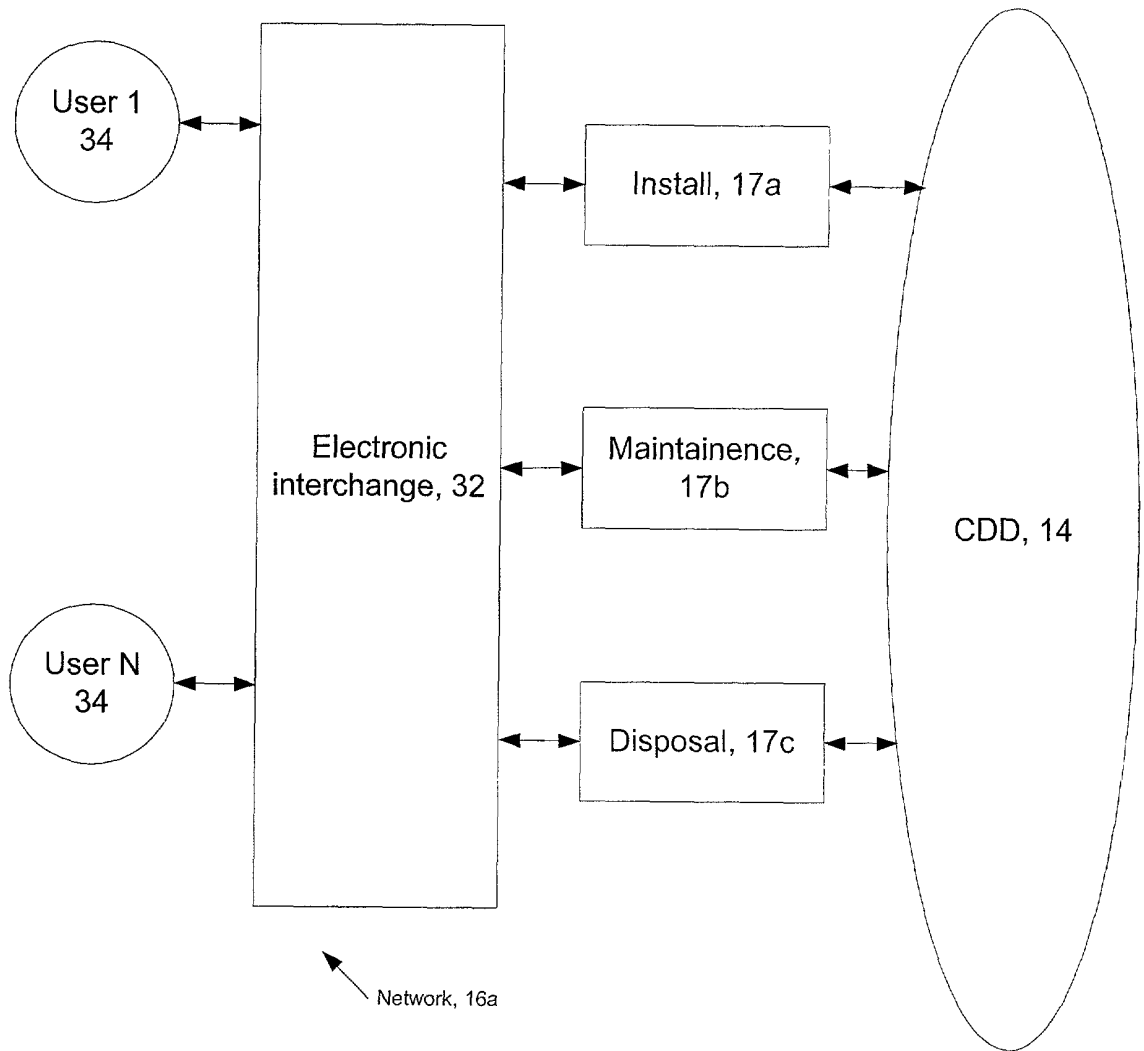
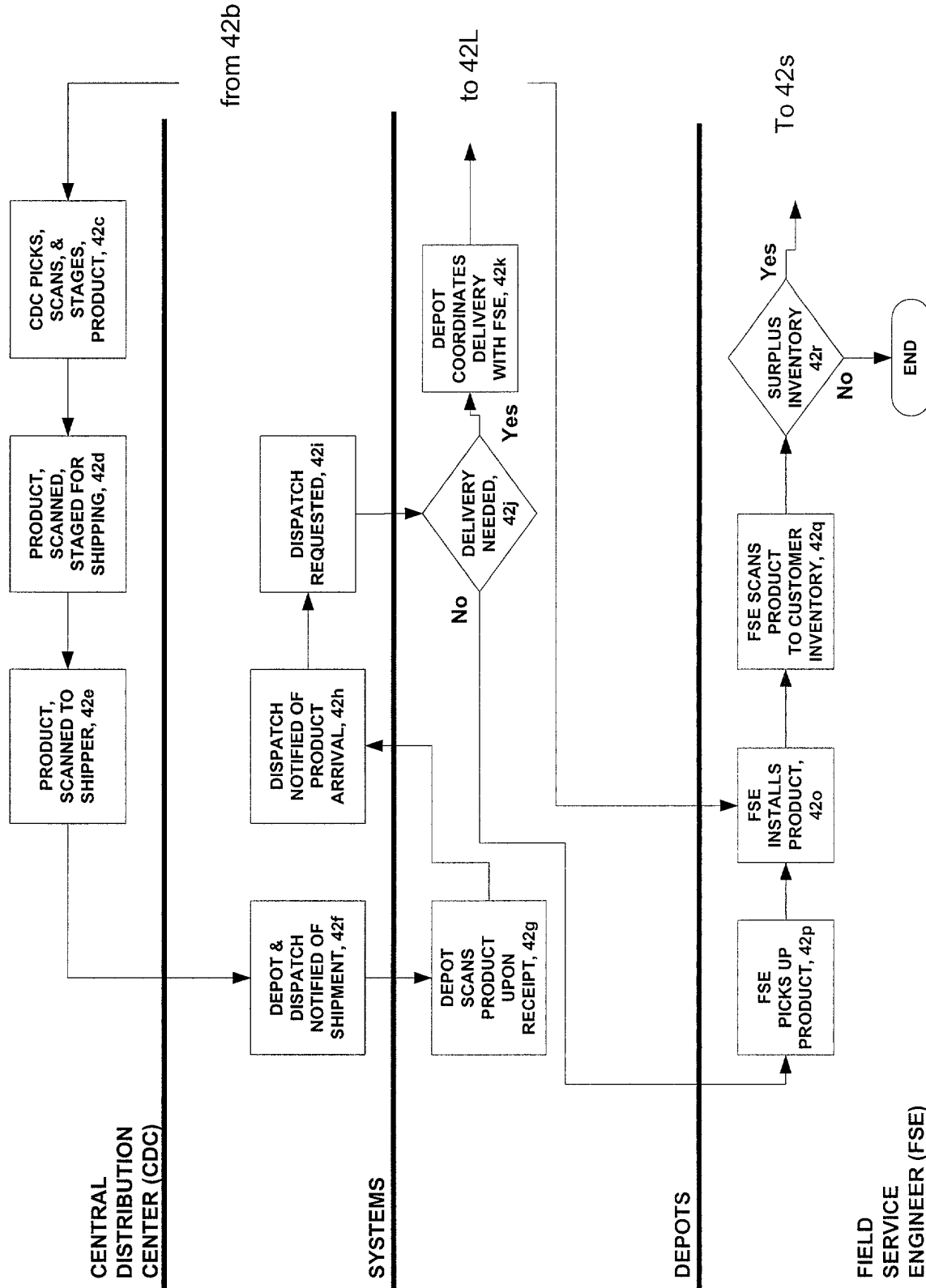


FIG. 4



**FIG. 5A**

FIELD  
SERVICE  
ENGINEER (FSE)

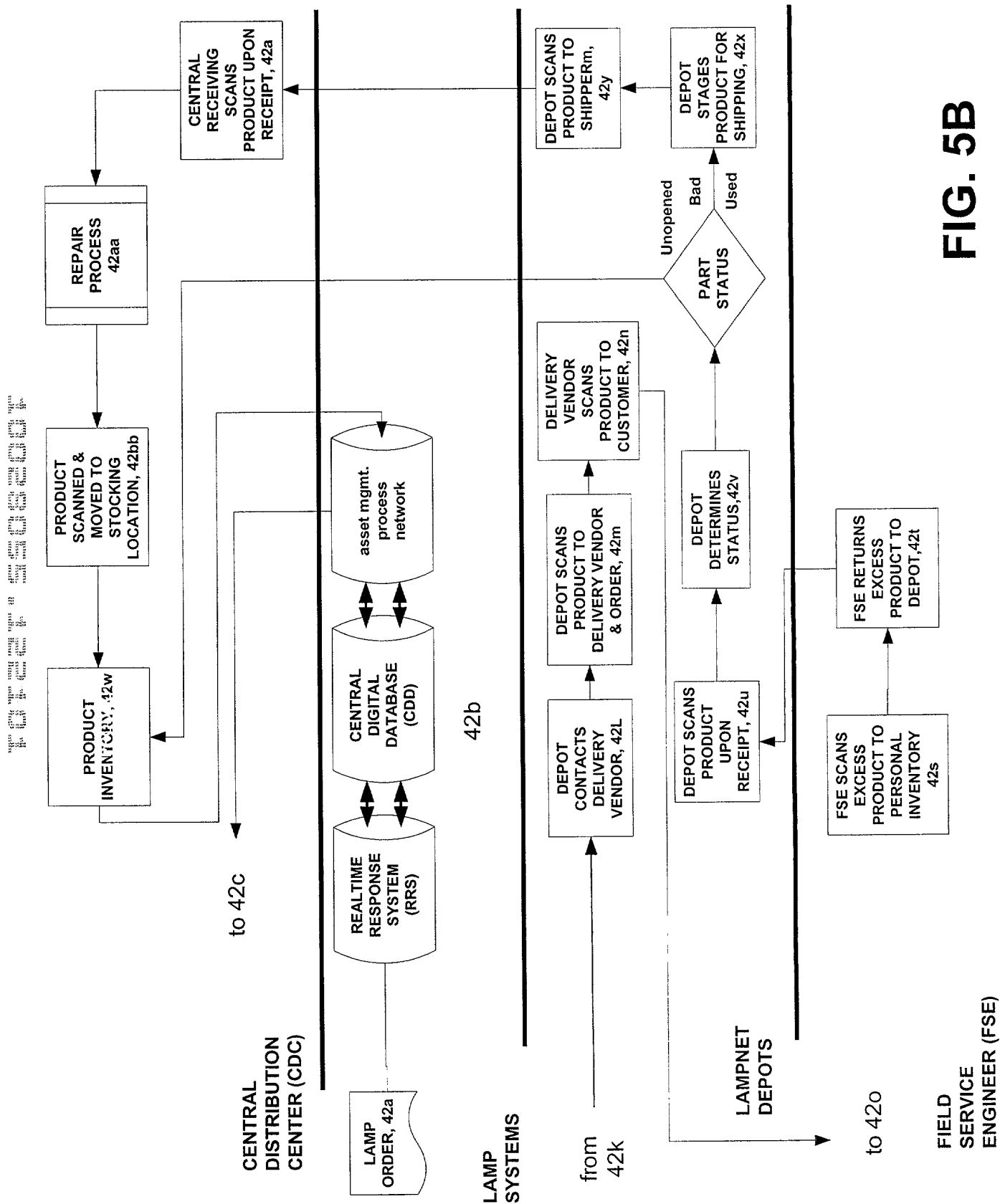
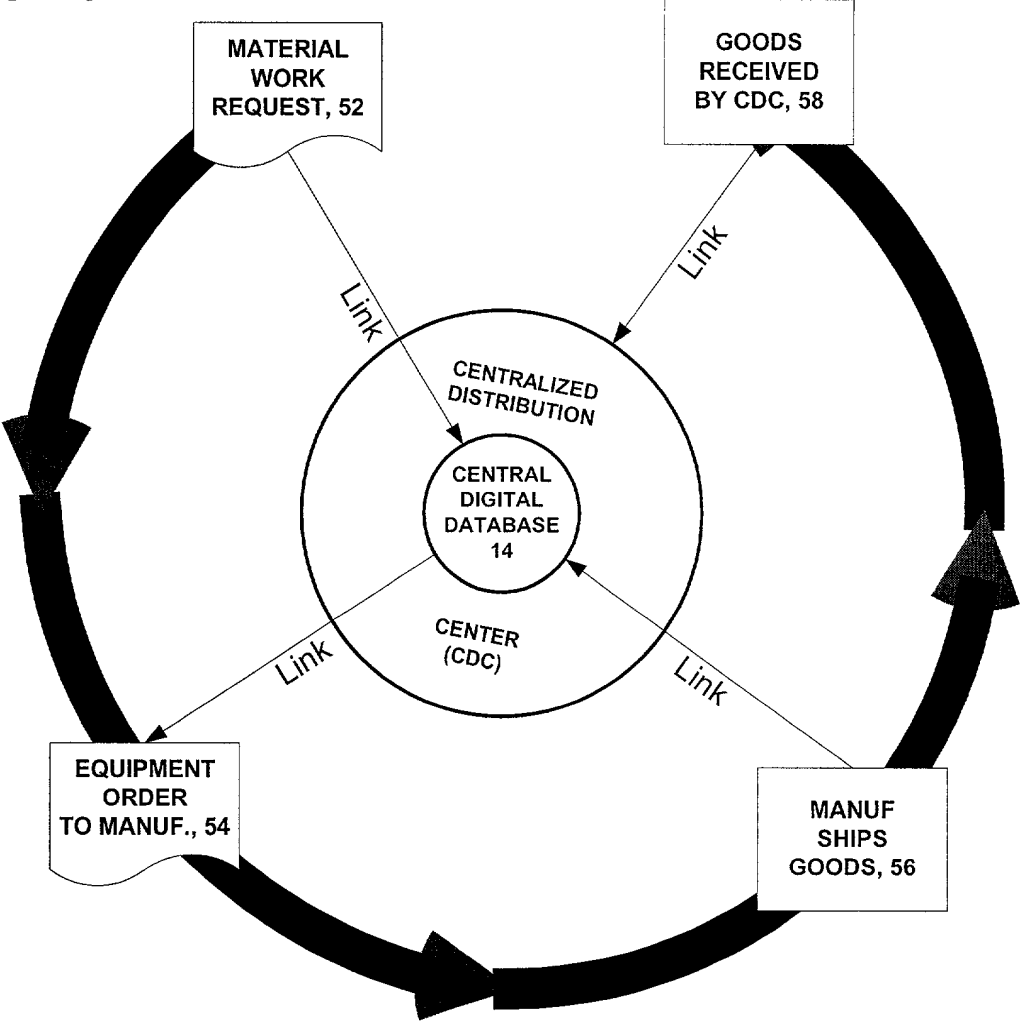
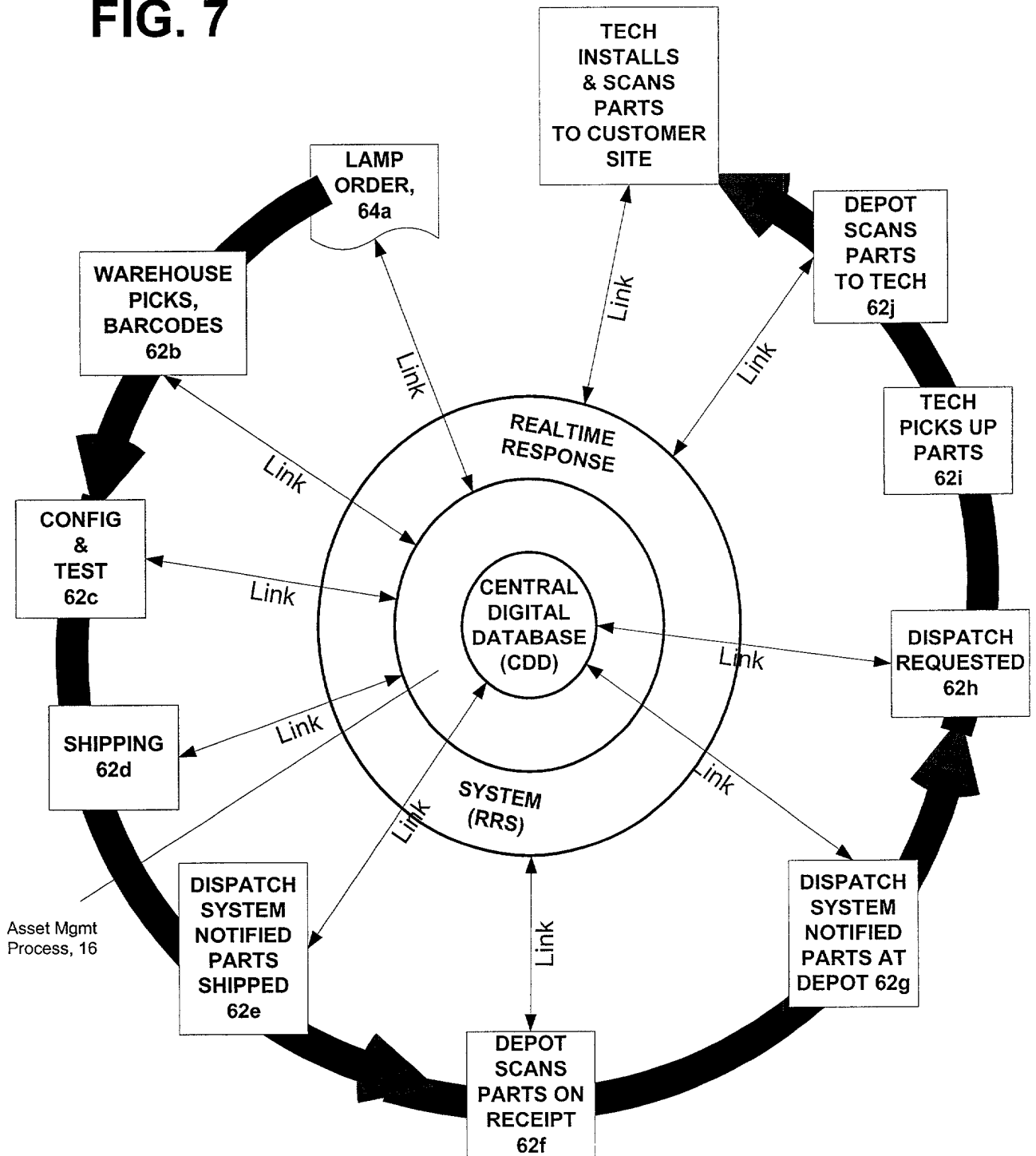


FIG. 6



**FIG. 7**



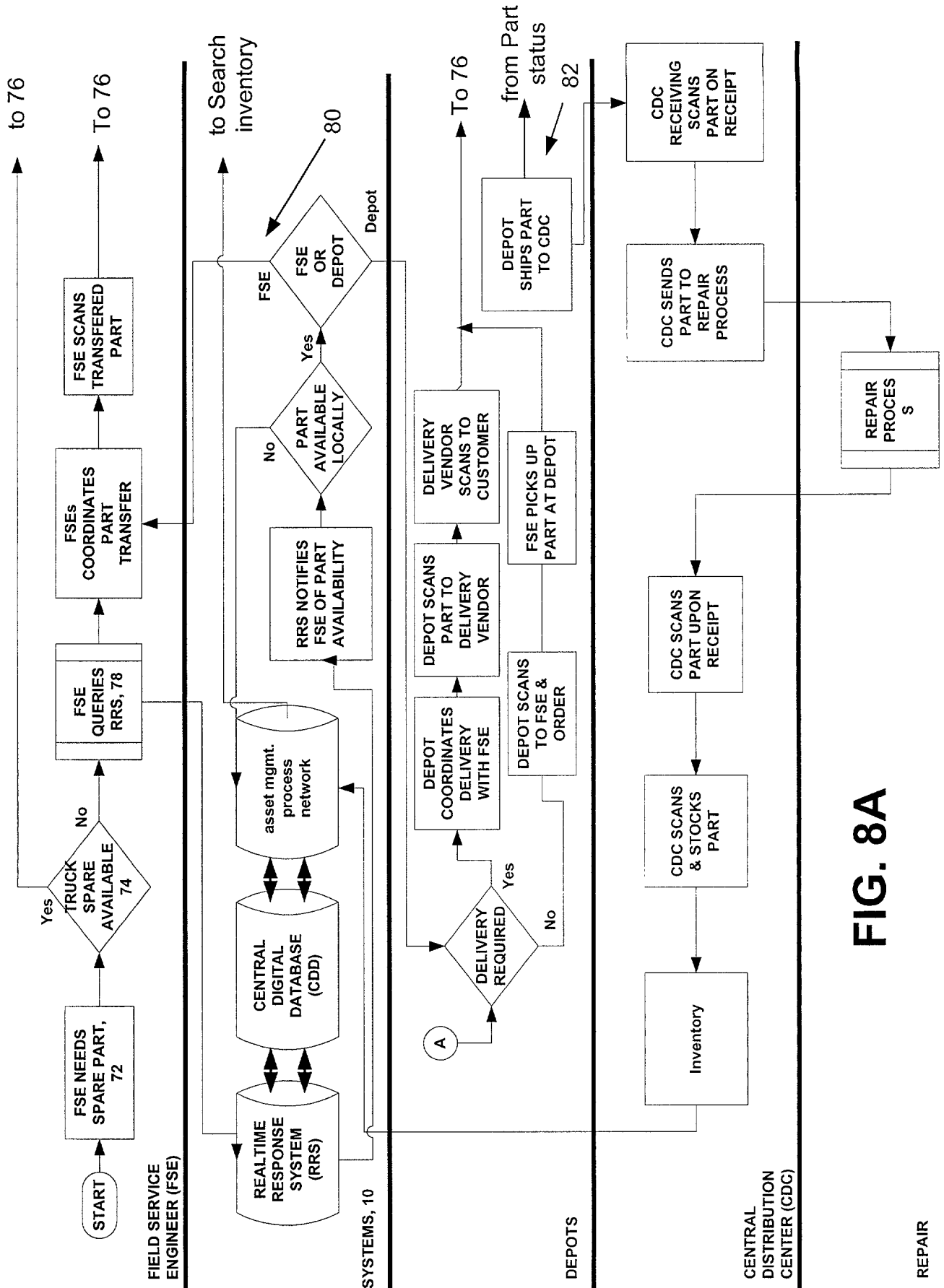


FIG. 8A



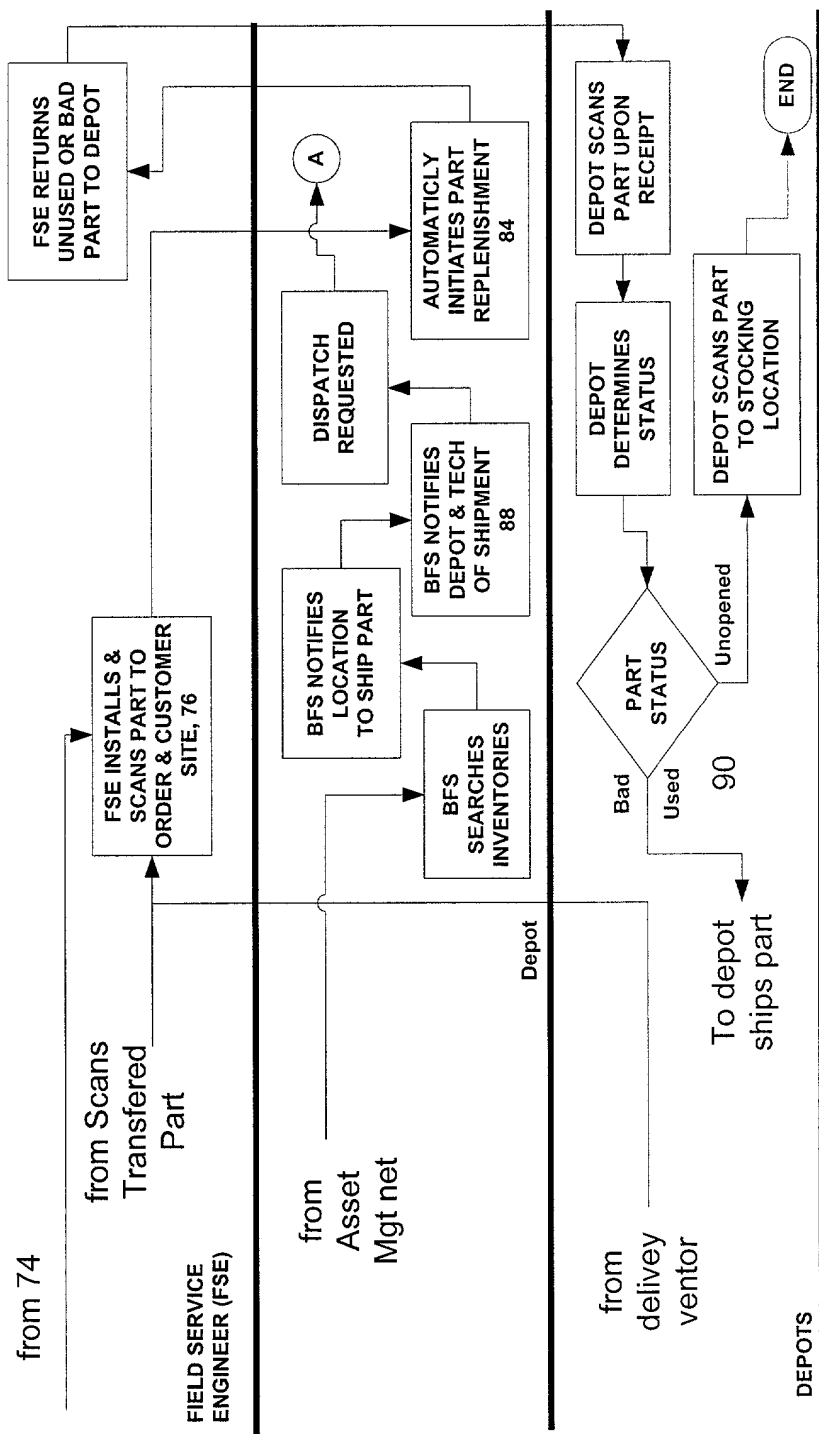


FIG. 8B

REPAIR

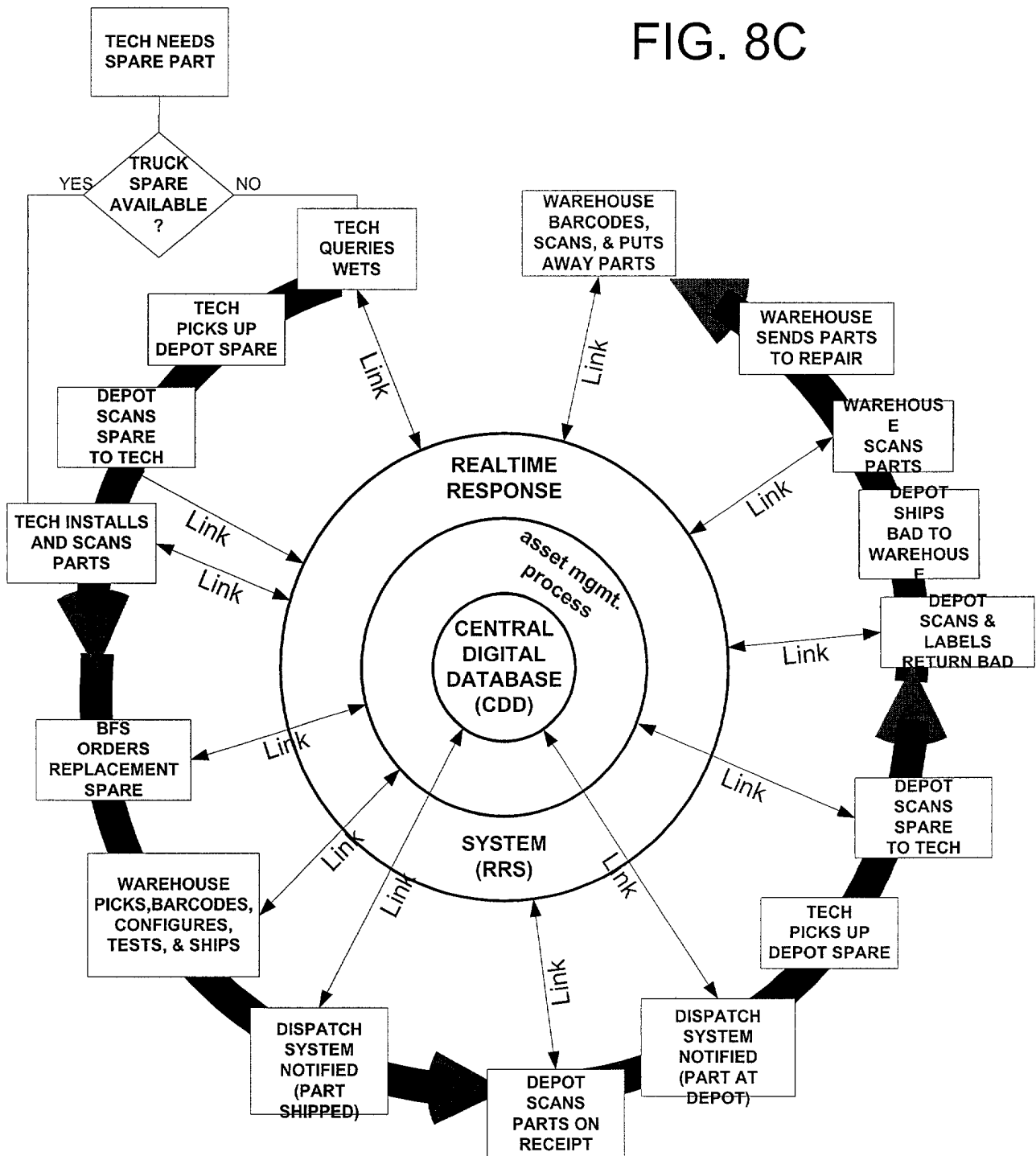
[illegible]

FIG. 9

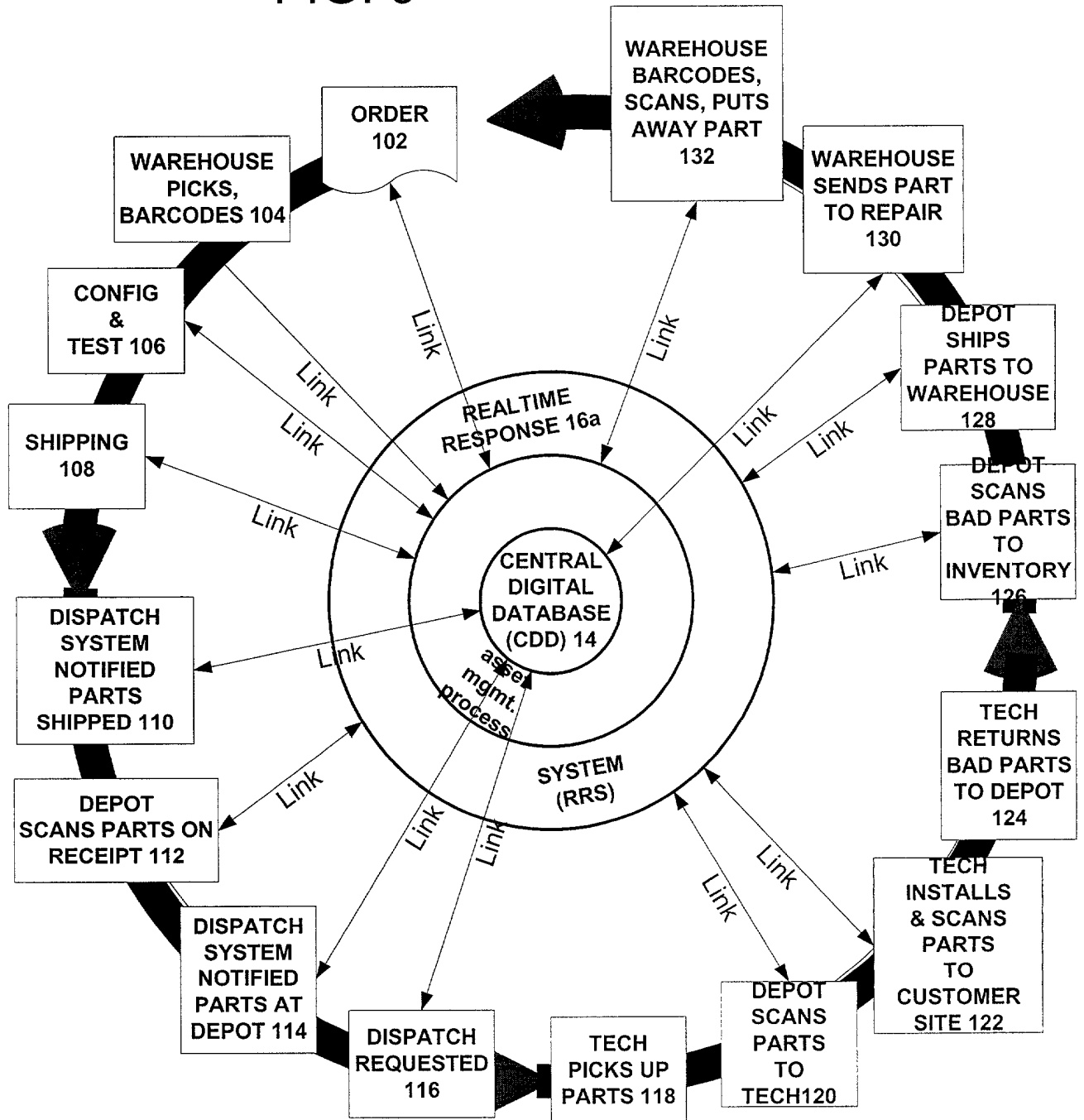
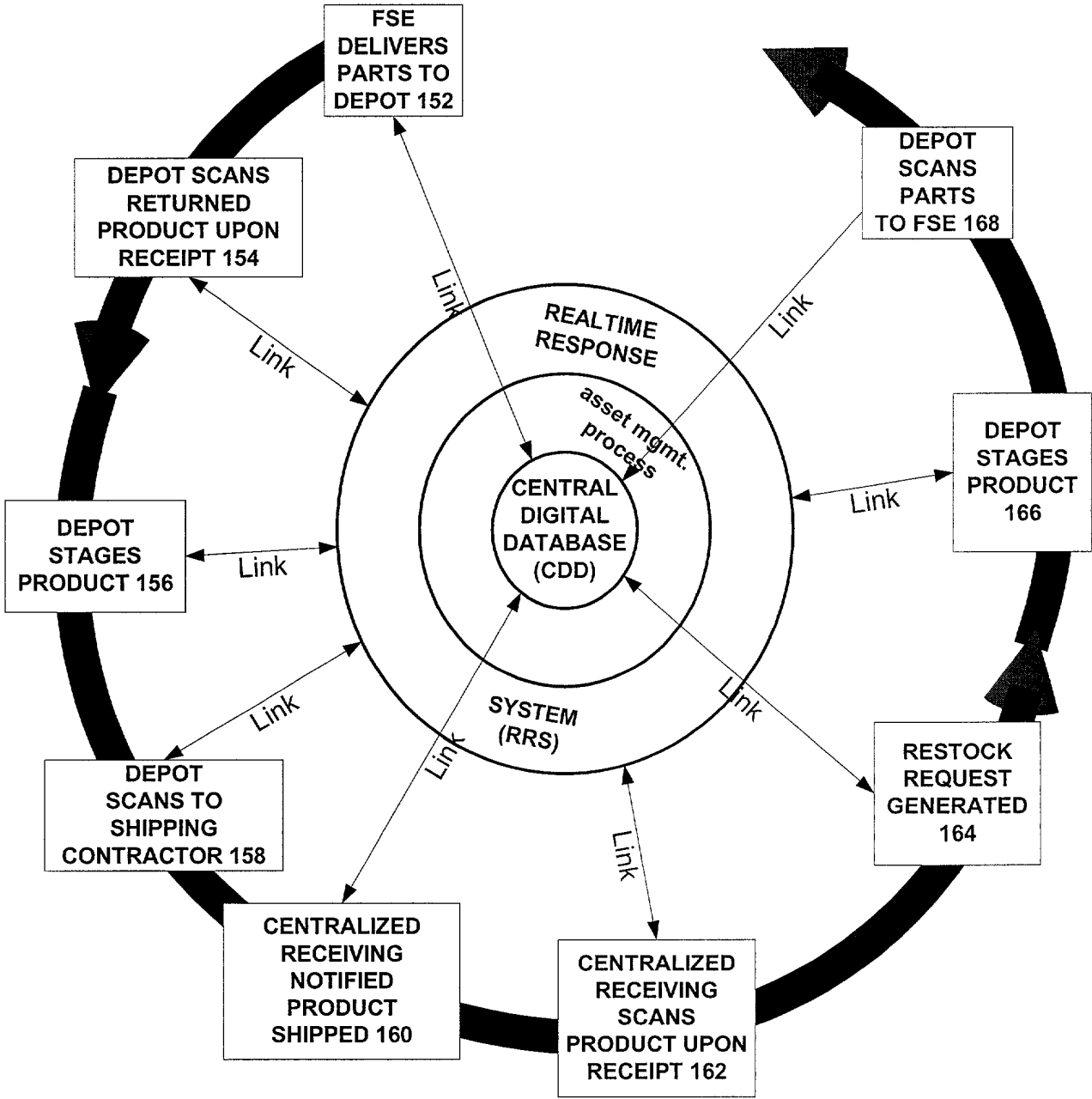
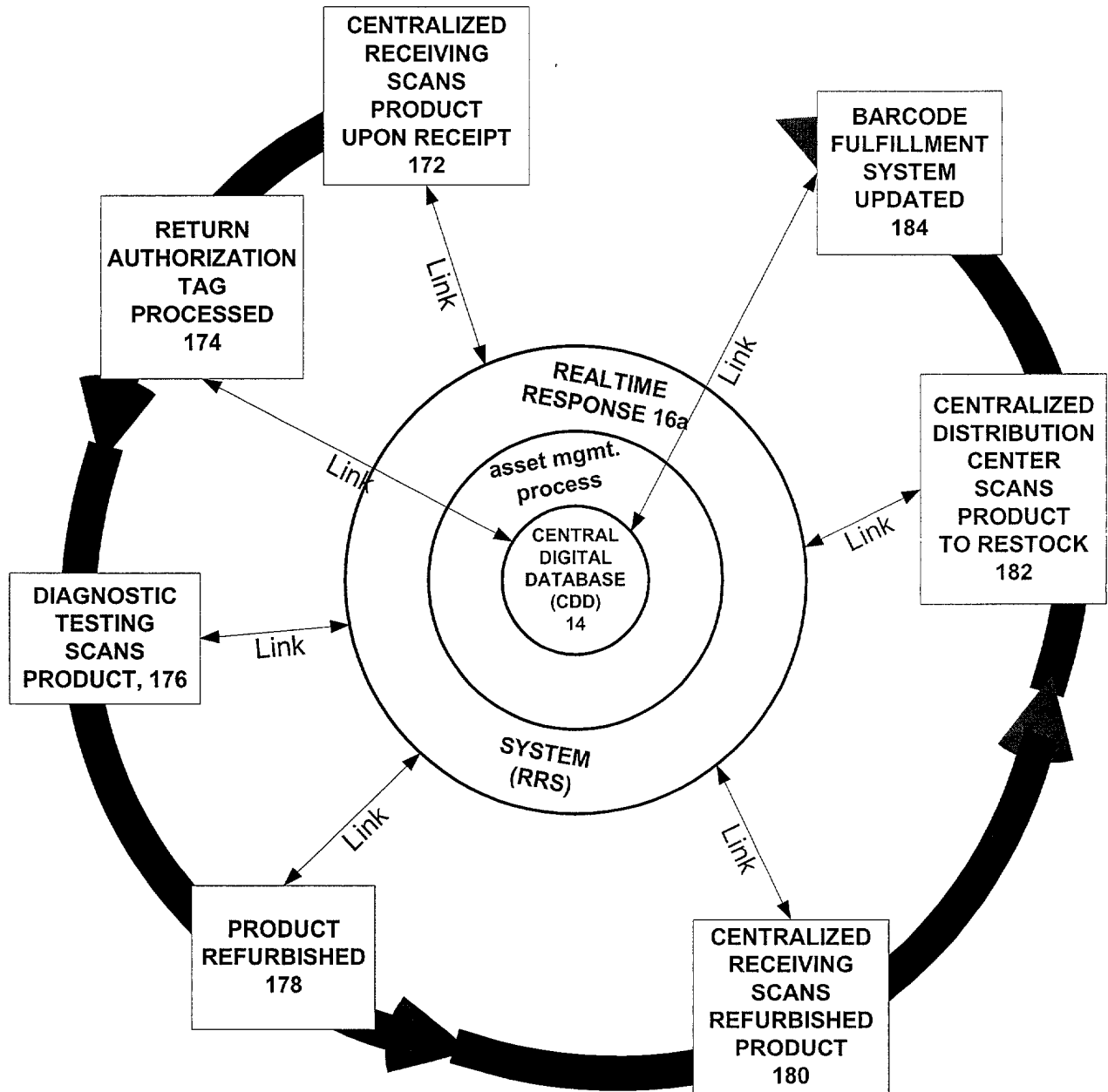


FIG. 10



**FIG. 11**